ISMAIL AHMOD OLAMIDE

AI & Workflow Automation • Chemical Engineering • Operations

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PROFESSIONAL SUMMARY

Motivated and adaptable professional with a background in Chemical Engineering and practical experience in manufacturing operations, gas retail management, and AI workflow automation. Skilled in process improvement, no-code automation tools, and administrative support. Combines strong problem-solving and communication abilities with a passion for technology and continuous learning — ready to deliver immediate value in remote automation, operations, or support roles.

SKILLS

AI & Automation: n8n, Workflow Automation, No-Code Tools, AI-Powered Solutions, Lead Management Systems

Operations: Process Monitoring, Administrative Support, Data Entry & Documentation, Research & Reporting

Software: Microsoft Office Suite (Word, Excel, PowerPoint), Google Workspace

Soft Skills: Communication, Problem Solving, Team Collaboration, Leadership, Attention to Detail, Adaptability

WORK EXPERIENCE

AI Automation Intern | Big Brains

- Built a multi-channel AI customer-support agent in n8n, unifying website chat, Gmail, and WhatsApp (webhook) intake into one standardized message schema.
- Designed Supabase-backed CRM logic to detect new vs. returning customers by email or phone and log conversations across channels.
- Troubleshot workflow and data-mapping errors across triggers, merge logic, and database writes.

AI & Workflow Automation Intern | TS Academy *2025*

- Built and tested automated business workflows using platforms such as n8n, Make.com, and Zapier to streamline repetitive tasks and improve operational efficiency.
- Designed workflow solutions for lead management, appointment booking, customer support, data collection, and automated follow-ups.
- Integrated AI tools and APIs into workflows to create intelligent, automated business processes.
- Used vibe coding and AI-assisted development to prototype and build functional web applications, automation tools, and workflow solutions.
- Worked with tools including Google Sheets, Airtable, webhooks, forms, APIs, and AI platforms to connect different systems and automate data movement.
- Collaborated with team members on real-world automation projects, troubleshooting workflow errors and improving system performance.

Gas Station Attendant / Customer Service Assistant | Retail Gas Station

- Assisted customers with fuel purchases, inquiries, and transaction processing accurately and efficiently.
- Maintained daily records of sales and inventory activities for management reporting.
- Delivered excellent customer service, resolving concerns professionally in a fast-paced environment.
- Ensured a clean, safe, and compliant working environment at all times.

PROJECTS

AI & Workflow Automation Projects | TS Academy *2025*

- Designed automated workflows using no-code platforms to eliminate repetitive manual tasks.
- Built AI-powered lead management and business workflow automation systems.
- Integrated AI tools into operational processes to improve efficiency and reduce turnaround time.
- Developed automated solutions for data collection, organization, and reporting pipelines.

LEADERSHIP EXPERIENCE

Project Team Lead | TS Academy *2025*

- Coordinated team activities, delegated responsibilities, and monitored project progress end-to-end.
- Facilitated communication among team members to ensure timely completion of objectives.

EDUCATION

Ordinary National Diploma (OND), Chemical Engineering *2023 – 2025*

Yaba College of Technology, Lagos, Nigeria

AI Automation & Workflow Automation Training *2025*

TS Academy

CERTIFICATIONS

AI Automation & Workflow Automation Certificate *TS Academy, 2025*

LANGUAGES & INTERESTS

Languages: English — Fluent | Yoruba — Native

Interests: Artificial Intelligence, Automation Technologies, Technology Innovation, Business Development, Research & Learning

References available upon request.